

Website Maintenance Policy & Schedule

This Website Maintenance Policy & Schedule governs the maintenance of the website located at <http://www.naecoop.com> (the "Website"). This Website is provided by North Alabama Electric Cooperative, a non-profit membership cooperative and doing business as NAEC ("NAEC"). We strive to make the NAEC on-line systems highly reliable and available. Toward this end, we must periodically bring down systems for service, software updates, repairs, routine maintenance and performance tuning. Accordingly, we have established a monthly network maintenance window - Saturday 10 p.m. to Sunday 6 a.m. (Central Time) – when some or all systems might be brought down for maintenance work. During this period the public may not have access to our online documents, electronic applications or to the entire web site. While you may attempt to access systems during the maintenance window, you do so at your own risk.

While this work is essential, we also recognize that it presents an inconvenience for those of you who use our online systems. If at any given time maintenance is not required for that month, the maintenance window will be cancelled. On those occasions when it is necessary to bring down all systems, the appropriate notification will be posted in advance on the NAEC website.

NAEC reserves the right to modify these Terms of Use at any time in its sole and absolute discretion. Changes and modifications will be effective when posted and any use of the NAEC website after the posting of any changes will be considered acceptance of those changes.

This Policy document was last updated on January/10/2018.